

## CONDITIONS OF BOARD

### Vaccinations

I agree that if I fail to provide proof of current vaccination including kennel cough, or if the vaccines are found to be incomplete, we will refuse admission.

### Collection

It is your responsibility to check that your pet is in good condition on collection. We will not accept any claims for injury or illness that is not brought to our attention before you leave the premises. Once you have left our premises you will be deemed to have been satisfied with the service given and with the health and condition of your animal, unless you have stated otherwise before departure. Please take two minutes to check your pet and avoid any problems later. We will be happy to address any concerns immediately. Please note that dogs will only be given out to a named person.

### Medications /Medical conditions /records

All dogs requiring the administration of medication must be accompanied with a vet label clearly showing the pet's name, medication, dosage and frequency of administration. There will be an additional fee for elaborate or complicated treatments. I.e. daily baths. On signing our terms and conditions you authorise Birdston Kennels to obtain your dog's medical records and treatment as required. If an anaesthetic is required, we will endeavour to contact you however if we cannot contact you, you agree that we have permission to take the vet's advice and proceed accordingly. We will use Martin Vet Centre and out of hours service as required. Occasionally we will use your own vet for ongoing medical treatments if in close proximity, there may be an additional charge for this. You will be responsible for all Vet fees on collection of your dog. It is at the owner's discretion whether to admit your dog if there are severe medical problems.

### Belongings

We do not require any belongings however if you wish to bring belongings for your pet, we ask that they are clearly marked with the dog's name. We will not be held responsible for any loss or damage.

### Liability

Although the greatest of care will be given to ensure the welfare and happiness of boarders, under the terms of this contract you agree to absolve Birdston Kennels of all responsibility and liability for illness, injury or death of your animal.

### Force Majeure.

"Force Majeure" here means any circumstances beyond our reasonable control including, without limitation, an Act of God, Fire, Flood, War, Acts of Terrorism or epidemic. If by Reason of Force Majeure we are not available at the commencement of our booking, are unsuitable for boarding or we are unable to employ staff, we shall not be deemed to be in breach of contract. We will not be liable for any claim for loss or damage by you, including cost associated with cancelling holiday or securing alternative pet care arrangements.

### Aggressive dogs

We do not encourage animals with aggressive or destructive temperaments. In cases when animals are left that prove to be aggressive towards our staff or destructive to our facilities, we will contact you to arrange for their removal.

### Uncollected dogs

Should any dog remain uncollected 14 days beyond departure date without communication, the proprietors reserve the right to assume ownership and take whatever action is deemed necessary.

### Boarding Fees.

Boarding fees are due and payable for the full booking period, though your pet may arrive late or be collected prior to the date of departure.

If your dog is collected prior to 12 noon on the day of departure then there is no charge for that day. The full day is payable if your dog is collected after 12 noon.

All customers will be charged a supplement for Christmas/boxing day, January 1<sup>st</sup> and 2<sup>nd</sup>.

### Payments.

We only accept cash or cheque, we do not accept card payments